

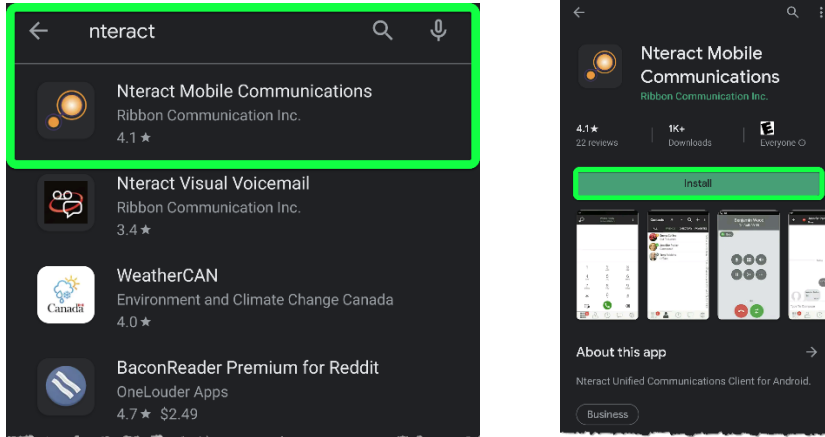
This quick start guide will show you how you can enable your android device to send and receive calls and check voicemails sent to your desk phone.

Before you begin:

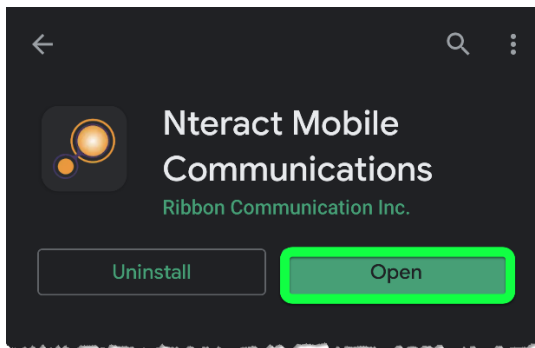
If you haven't already, [please fill out a remote desk phone activation request.](#)

### Get Started

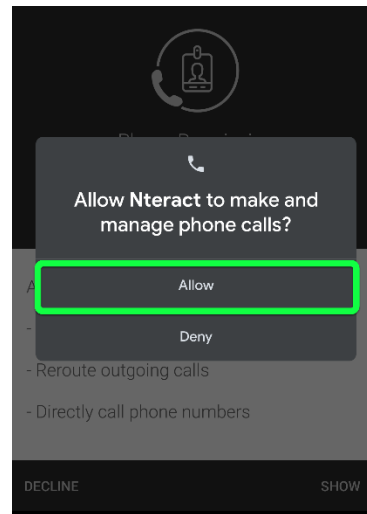
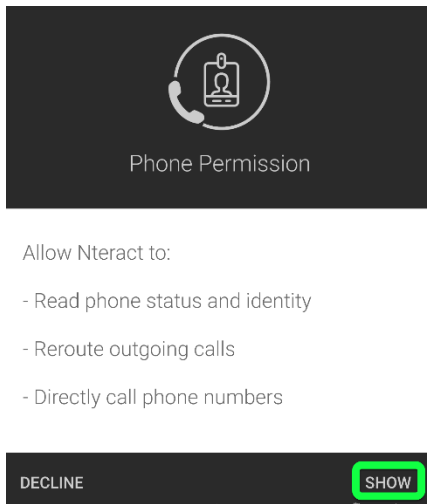
1. **Search and install the Nteract Mobile Communications app from the Google Play Store**



2. **When the installation is complete, Open the Nteract app**

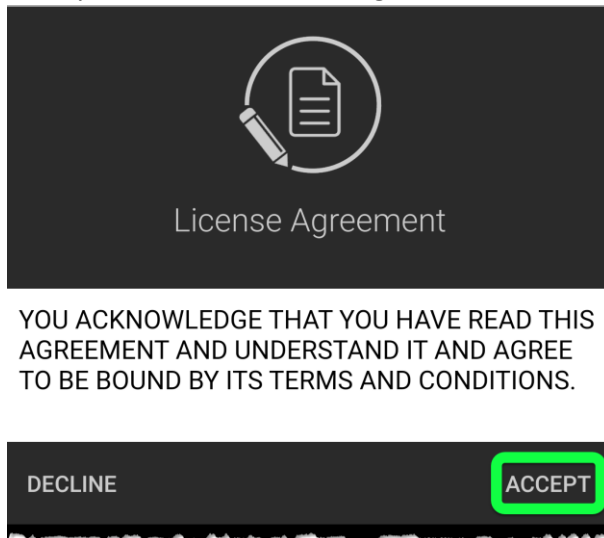


3. **When prompted to accept the Phone Permissions, tap Show and then Allow**

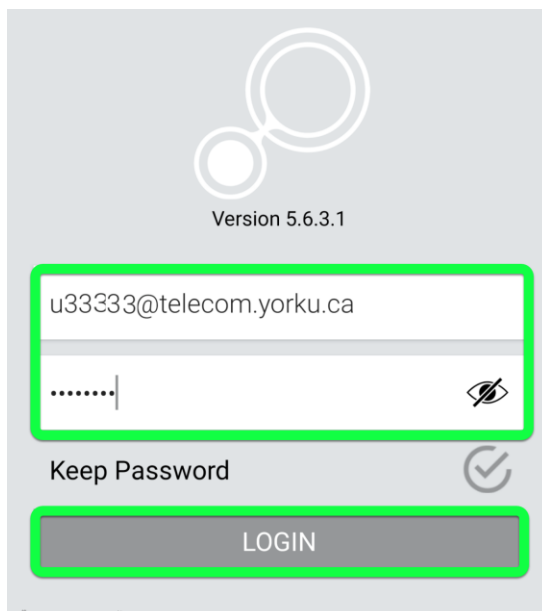


## Setting up Nteract on your Android Device

4. Once you've read the licence agreement, click **Accept** to continue



5. For All of the remaining permissions (**Battery Optimizations, Microphone, Chat heads**), click **Show** and **Allow**
6. On the login page, **enter the username and password** provided to you by Telecom and tap **Login**. *If you have not already sent a remote desk phone activation request, [please click here to do so now](#). Your username and password will be provided in the response.*




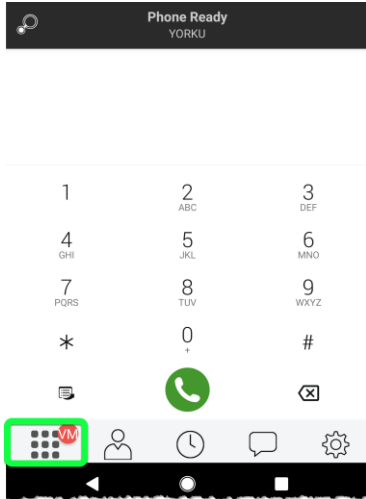
You are all set up and ready to go. Check out the section below for quick tips that will help get you started.


# Setting up Nteract on your Android Device

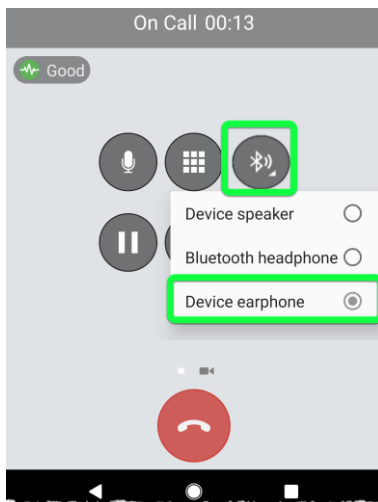
## Quick tips

### Make a call

Use the **Numpab tab**  to send calls. You can call any York number by simply entering its extension.





When you make a call, make sure you check what audio output the call is using. Tap the connection option button  to choose the option that works for you.

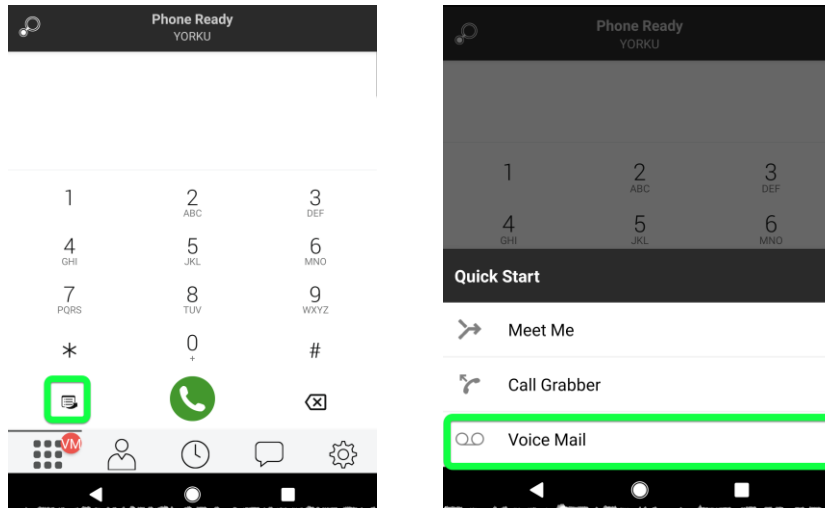


## Setting up Nteract on your Android Device

### Check your voicemail



To easily check your voicemail:

1. Go to the **Numpad tab**  and tap the **Quick Options** icon 
2. Select **Voicemail**
3. Alternatively, you can simply dial 55111 (the voicemail access number)



### Search for an extension

To search for an extension:

1. Go to the **Contacts tab** 
2. Select **Directory**
3. Tap the **Search** icon  and begin typing the name of the person you'd like to call

