

## Before you begin

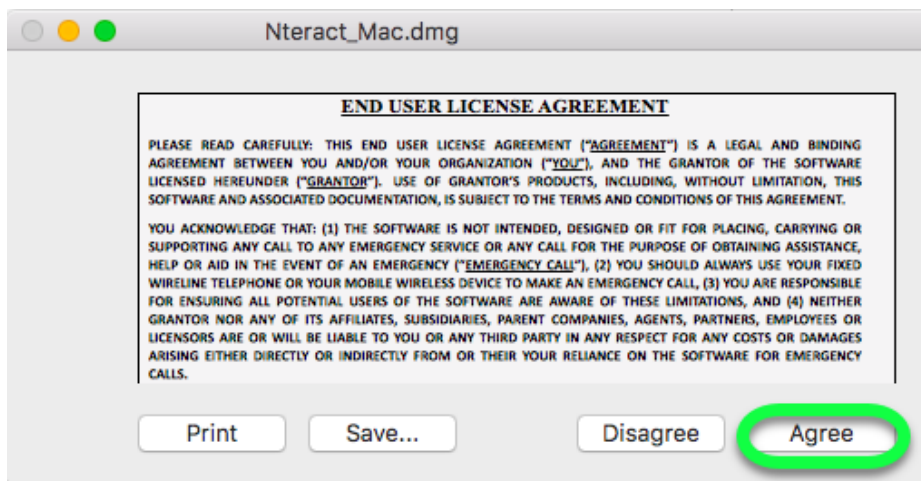
- You will need to submit a [remote desk phone activation request](#) to get your username and password

## Get Started

1. First things first, you will need to [download the installation file](#)
2. Once the file is finished downloading, open it!



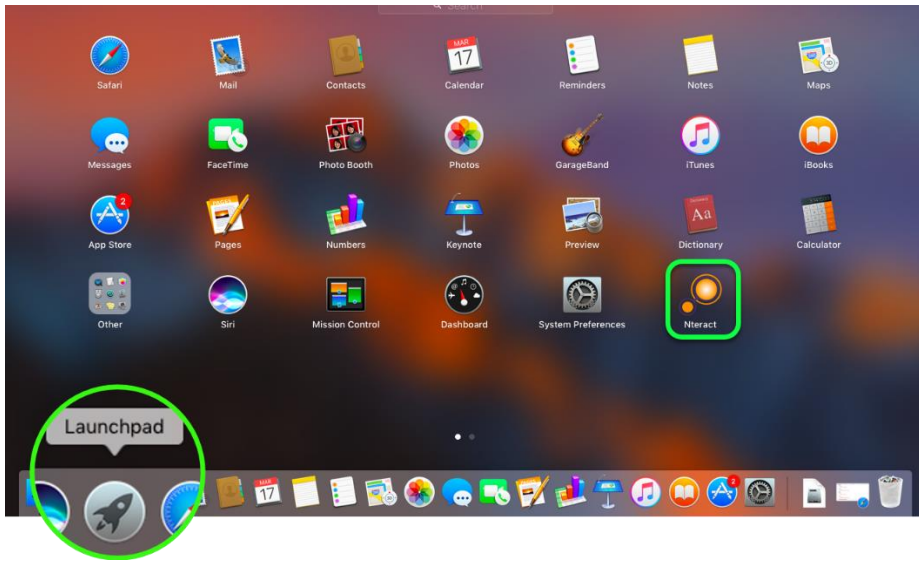
3. Read the End-User License Agreement and click **Agree** to continue



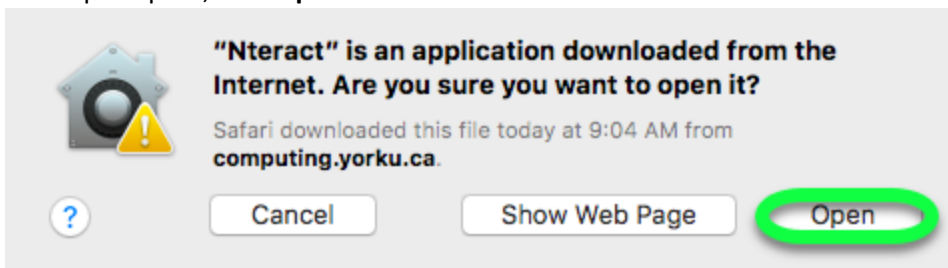
4. When prompted, drag the **Nteract icon** into your **Applications Folder**



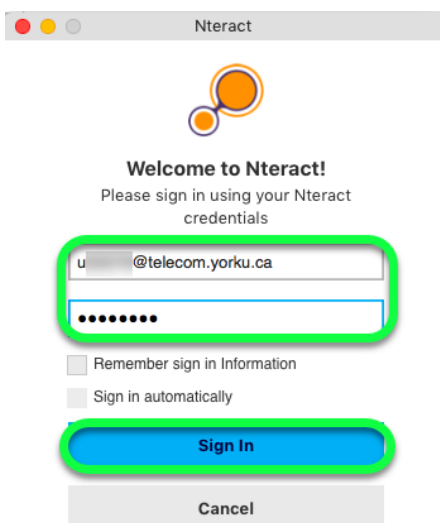
5. Now, use your **Launchpad** to find and open **Nteract**



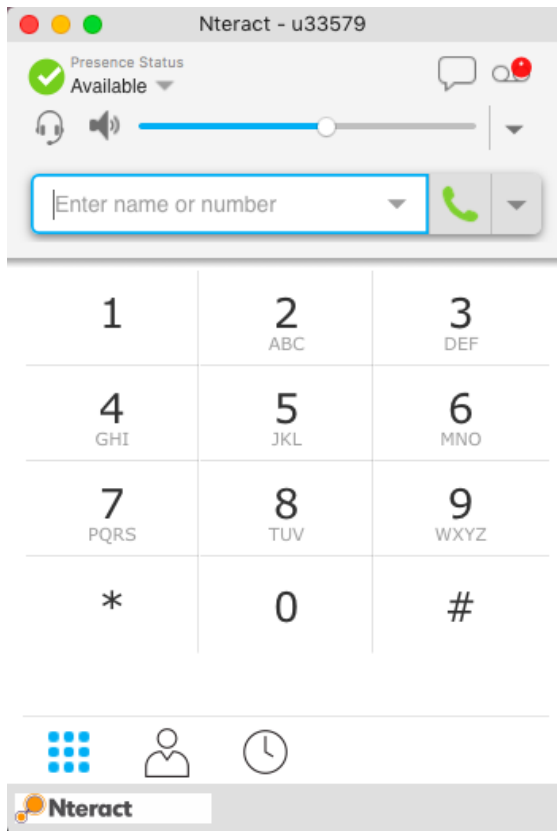
6. When prompted, click **Open**



7. Now all you have left to do is, **enter the username and password** provided to you by Telecom and click **Sign in**. *If you have not already sent a remote desk phone activation request, [please click here to do so now](#). Your username and password will be provided in the response.*



You are all set and ready to go!



### Quick Tips

- Enter York extensions to reach people internally
- For external calls, press **9**, followed by the number you'd like to dial
  - For example, if you wanted to call your friend at (416)-123-4567, you'd dial 9-(416)-123-4567