

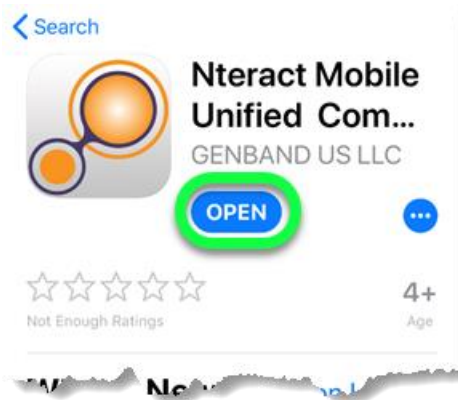
This quick start guide will show you how you can enable your iOS device to send and receive calls and check voicemails sent to your desk phone.

Before you begin

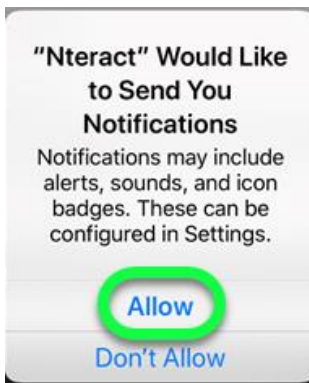
- You will need to submit a [remote desk phone activation request](#) to get your username and password

Get started:

1. First things first, you will need to go to the Apple store and download the Nteract app
2. Open it when complete



3. Tap **Allow** to allow Nteract to push notifications to your device

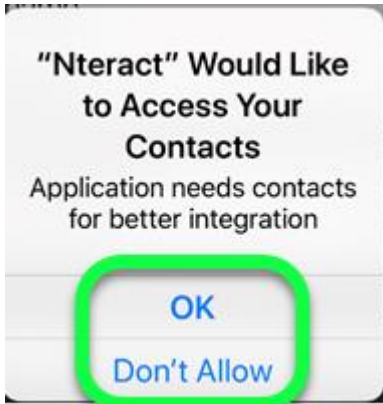


4. Tap **Allow** to allow Nteract to access your microphone

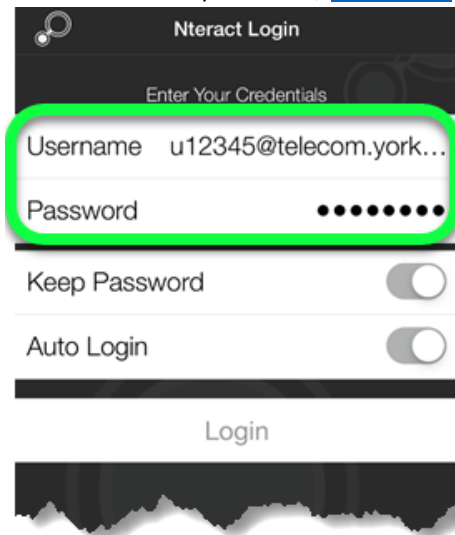


## Setting up Nteract on your iPhone

5. If you would like to allow the Nteract app to access your personal contacts (those stored on your phone), tap **OK**, otherwise choose **Don't Allow**



6. Enter the **username** and **password** Telecom provided you as a result of your remote desk phone activation request. *If you have not submitted a remote desk phone activation request or received a username and password, [click here!](#)*




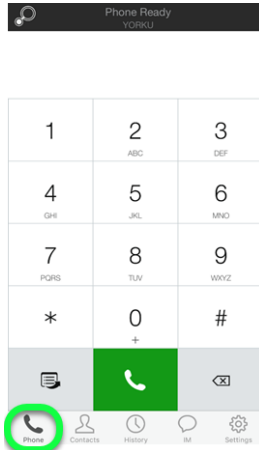
You are all set up and ready to go! Check out the section below for quick tips that will help get you started.

## Setting up Nteract on your iPhone

### Quick tips



#### Make a call

Use the **Phone tab**  to send calls. You can call any York number by simply entering its 5-digit extension.



#### Check your voicemail

To easily check your voicemail:

1. Go to the **Phone tab**  and tap the **Quick Options** icon 
2. Select **Voicemail**
3. Alternatively, you can simply dial 55111 (the voicemail access number)

